Dear ,

As per our discussion, you will be sending us the following item(s) [Item(s) + SKU(s)] purchased on [Date of Purchase] for an evaluation. The evaluation will allow us to provide a quote for the cost of the work that is required to repair your item(s).

Please be advised the cost and scope of the work will be determined by the evaluation of your item(s). Once the cost is determined an authorization letter will be sent to you with a quote for the repair. We will not charge you until we are in receipt of your signed authorization.

This is a letter of authorization for solely for the purposes of our evaluating your item(s). You are still the owner of the merchandise and shipping the item(s) to our offices does not in any manner constitute the return of the merchandise to Miraki Jewels unless agreed to in writing by you and Miraki Jewels prior to any such shipments. Furthermore, as a reminder, sending Miraki Jewels your item(s) does not relieve you of any payment obligations including outstanding payments on your Miraki Jewels credit card and/or your personal credit card.

Please note that Miraki Jewels hereby disclaims all responsibility for any liability and/or charges imposed on you in the form of duties, or in any other form, resulting from the shipment of above item(s). You hereby acknowledge that you accept full responsibility for such liabilities and/or charges.

Please sign this letter of authorization and email it back to me at [Representative’s Email]. Upon full execution of this letter of authorization, Miraki Jewels will provide you with a Return Merchandise Authorization Number (“RMA”) and shipping instructions. By signing this letter of authorization, you agree to the above mentioned terms.

Sincerely,

Customer Service Representative

\_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_ \_

\_ \_ \_ \_ \_ \_ \_ \_ \_

FOR CUSTOMER COMPLETION:

Customer’s Printed Name

Customer’s Signature

Date