As per our communications, you will be returning your [Item + SKU] to Miraki Jewels, to [please insert mailing address]. Once the return is received and processed, Miraki Jewels will issue a refund in the amount of $[#] to your [Credit Card Type, e.g. Visa, Mastercard] ending in the last four digits [#] as a final resolution to your claim.

Upon receipt of the merchandise, we will perform an inspection to verify that the merchandise was purchased through our inventory and that the integrity of the merchandise was not altered. If we find that the merchandise received was not purchased through our inventory or that the merchandise was altered, we retain the right to withhold the refund process until the matter is resolved.

Please sign this letter of authorization and return the letter back within 7 business days via fax at [#] or via email at [CS Rep.’s Email]. Upon receipt of the signed letter, we will issue a Return of Merchandise Authorization (“RMA”) number and shipping instructions. Please be aware that you may be responsible for shipping charges. Once your items are received and processed, Miraki Jewels will issue a refund in accordance with the terms of this letter.

Please be advised that by signing this letter of authorization, you acknowledge the above referenced terms and agree to consider this a final resolution to your claim. Additionally, you will not be entitled to any additional restitution arising out of this transaction, and you waive any claims against Miraki Jewels and its related entities.

If you have any questions or concerns, please feel free to contact me at

Sincerely,

Customer Service Representative

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FOR CUSTOMER COMPLETION:

Customer’s Signature Date

Customer’s Printed Name

Expiration Date

Credit Card Number