As per our conversation on , we have discussed your options to how Miraki Jewels can resolve your situation with your jewelry purchase. We have offered to repair your jewelry at our factory location in New York where we have skilled jewelers with the experience and knowledge of jewelry manufacturing or if after evaluating the piece and we deem necessary, Miraki Jewels would proceed in sending it back to the manufacturer for repair or replacement.

You have indicated to me that you would prefer to have your jewelry repaired by your personal jeweler. After submitting your jeweler’s receipt, we have agreed to reimburse you in the amount of $ in the form of a .

Please be advised that by declining our service, Miraki Jewels would not be responsible for any future repairs after another jeweler repairs or alters the piece in any way.

Please sign this authorization letter to release Miraki Jewels from any further repairs and fax back to me at . Usually the process takes 14 days.

Customer Signature Date

Sincerely,